

## Member Support Steering Group Annual Work Plan 2015/16

MSSG Meeting	Detail
29 January 2015	<ul style="list-style-type: none"><li>• Update on Membersphere</li><li>• Update on draft Induction Programme</li></ul>
12 March 2015	<ul style="list-style-type: none"><li>• Update on Induction Programme for Newly Elected Members</li><li>• Attendance of Customer Service Manager</li></ul>
9 July 2015	<ul style="list-style-type: none"><li>• Review of Induction Programme</li></ul>
10 September 2015	<ul style="list-style-type: none"><li>• Refresh of Member Training and Development Policy</li><li>• Core Programme</li></ul>

**In addition to the above the Steering Group will also consider other items including suggested training throughout the year.**